

Subject: Follow up of our meeting this morning

From: Lorena Parker

Date: 12/03/2015 01:19 PM

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Good afternoon all,

Thank you all for meeting with me this morning to discuss your services and how we can become more efficient.

Here are the main points we discussed at our meeting for your reference.

San Pedro BID Actions Items

- Set up a program in 2016 to purchase paint for frequently-tagged businesses. (This will save 4 hours of paint matching time.)
- Monitor 311 graffiti removal number of days it takes to complete service request

GAP

- Provide the City's 15 standard paint colors to Lorena Parker
- Provide graffiti removal service in PBID Area
- Provide on tag crews for 2nd floor graffiti removal

Clean San Pedro

- Use 311 system for first floor, regular graffiti removal.

When completing the form, use Lparker@sanpedrobid.com email address so that the PBID office can receive the tracking number and measure the volume. You may use any Clean San Pedro name and phone number.

- Some 2nd floor graffiti removal (if easy to get to)
- Unique areas graffiti removal (i.e. Warner Grand Theatre)
- Sidewalk graffiti - Send email to Lparker@sanpedrobid.com with locations. Parker will forward to Mario. Allow longer time for sidewalk sandblasting.

Please let me know if I've left anything out. We should see how this system works and, if necessary, make any adjustments.

Thank you all for your time and assistance in improving the efficiency of the graffiti removal in the San Pedro BID.

Best regards,

Lorena Parker

Executive Director

San Pedro Historic Waterfront

Business Improvement District

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